



Privacy Notice – AccuRx Chain

AccuRx Chain it is a patient communications tool for healthcare professionals. AccuRx is an EMIS accredited software product which is embedded into EMIS Web that allows a number of ‘digital’ consultation activities to be undertaken, such as SMS questionnaires (responses are entered as a consultation into the patient record) and Video Consultations

Long Lane uses Chain SMS to send text messages to patients for a range of purposes including recall, care plans, patient information, delivering test results and sending health survey links. This protocol outlines appropriate use of the service and how it is embedded in the running of the practice.

1) Data Controller contact details	Long Lane Medical Centre, Aintree, Liverpool L9 6DQ 5941.generic@livgp.nhs.uk Telephone: 0151 530 1009
2) Data Protection Officer contact details	Dr Judith Callaghan. Long Lane Medical Centre, Aintree, Liverpool L9 6DQ
3) Purpose of the processing	To provide the Secretary of State and others with information and reports on the status, activity and performance of the NHS. The provide specific reporting functions on identified
4) Lawful basis for processing	The legal basis will be <i>Article 6(1)(c) “processing is necessary for compliance with a legal obligation to which the controller is subject.”</i> And <i>Article 9(2)(h) “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health</i>

	<i>professional and subject to the conditions and safeguards referred to in paragraph 3;”</i>
5) Recipient or categories of recipients of the shared data	The data will be shared with AccuRx Chain according to directions which can be found at https://www accurx.com/gdpr-questions
6) Rights to object	You have the right to object to some or all of the information being shared with AccuRx Chain. Contact the Data Controller or the practice.
7) Right to access and correct	You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
8) Retention period	The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/ or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)/

Review date: Jun 2024

Date review due: Jun 2026